

# KITCHEN Living

electric gravy boat warmer **USER GUIDE** 



Now that you have purchased a Kitchen Living product you can rest assured in the knowledge that as well as your 2 year parts and labor guarantee you have the added peace of mind of dedicated helplines and web support.

#### **AFTER SALES SUPPORT**





MODEL: CCW-008-1, 11/14, 44044-14

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Introduction

#### Congratulations!

You have made an excellent choice with the purchase of the quality Kitchen Living product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of ALDI.

We want you to be completely satisfied with your purchase so this Kitchen Living product is backed by a comprehensive manufacturer's 2 year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 2 year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt safe!). This does not affect your statutory rights. However, be aware that the warranty will become null and void if the product is found to have been deliberately damaged, misused or disassembled.

# General Information and Safety Instructions

When using electrical appliances, basic safety precautions should always be followed.

#### Please read and save all instructions before using the Electric Gravy Boat Warmer.

- 1. To protect against electrical shock, do not immerse power cord, plug or warmer base in water or any other liquid.
- 2. Never leave the warmer connected to the power outlet when not in use.
- 3. Do not use the warmer for other than intended use. Do not use outdoors or on a wet surface. For household use only.
- 4. Close supervision is necessary when any appliance is being used by or near children.
- 5. Do not touch the hot surfaces of the gravy boat or warmer.
- 6. Unplug this unit from the electrical outlet when not in use and before cleaning. Allow the warmer to cool completely before immersing the gravy boat in water. DO NOT immerse the warmer base in water or any other liquid.
- 7. Do not operate the warmer with a damaged power cord or plug or after the appliance malfunctions or is dropped or damaged in any manner. Return the warmer to the warranty center for examination, repair, or electrical or mechanical adjustment. See warranty page.
- 8. Do not let the power cord hang over the edge of a table or counter or touch any hot surface.
- 9. Place the warmer and gravy boat in the center of the counter or work space.
- 10. Do not place gravy boat or warmer on or near hot gas or electric burner, or in a heated oven.
- 11. Turn the warming base off before plugging or unplugging the power supply cord into the wall outlet.
- 12. Always unplug the warmer before moving it. Extreme caution should be used when moving the gravy boat with hot liquids in it.
- 13. CAUTION: the warmer will remain warm for up to 20 minutes after unplugging or turning the warmer off.
- 14. DO NOT use an extension cord with the warmer.
- 15. This warmer is designed to keep warmed liquids warm and is not designed for cooking foods.
- 16. Do not switch on the gravy boat warmer if the ceramic pot is empty. NEVER cook directly on the gravy boat base without the ceramic pot.
- 17. Do not use the gravy boat if it is cracked or chipped.

#### WARNING!

Read and understand all instructions. Failure to follow all instructions listed below may result in electric shock, fire or serious personal injury. The warnings, cautions, and instruction discussed in this instruction manual cannot cover all possible conditions and situations that may occur. It must be understood by the operator that common sense and caution are a factor which cannot be built into this product, but must be supplied by the operator.

#### SAVE ALL INSTRUCTIONS!



A short power supply cord is provided to reduce the risk of personal injury resulting from becoming entangled in or tripping over a longer cord. Extension cords are not recommended for use with this gravy boat warmer.

#### POLARIZED PLUG

#### NOTE:

- This gravy boat warmer has a polarized plug (one blade is wider than the other).
- As a safety feature to reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way.
- If the plug does not fit fully in the outlet, reverse the plug.
- If the plug still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

#### **ELECTRIC POWER**

If electric circuit is overloaded with other appliances, your appliances may not operate properly. The appliances should be operated on a separate electrical circuit from other operating appliances.



#### SAFETY WARNING

Although your gravy boat warmer is easy to operate, for your safety, the warnings below must be followed:

- 1. Do not place the warmer near a heat source.
- 2. Never leave the warmer unattended while connected to the electrical outlet.
- 3. Use the warmer on a stable work surface away from water.
- 4. Do not unplug from the wall socket by pulling on the supply cord.
- 5. The warmer must be unplugged:
  - A. Before either filling or emptying.
  - B. After each use.
  - C. If it appears to be faulty.
  - D. Before cleaning or maintenance.
- 6. Extreme caution must be used when moving gravy boat and warmer containing hot liquids.

### THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY. SAVE THESE INSTRUCTIONS!

#### LIST OF MAIN PARTS

- Gravy boat
- 2. Detachable power cord
- 3. Warming base
- 4. ON indicator light



#### **CONTENTS OF PACKAGING**

- Ceramic gravy boat
- Warming base
- Detachable power cord
- Instruction manual

If any of the above items are missing, please contact our service department at 1-888-367-7373 or email us at customerservice@wk-usa.com for replacement. Our business hours are Monday through Friday 10:00am to 5:00pm EST.

#### BEFORE THE FIRST USE

Please note that there may be a faint smell when using the gravy boat warmer for the first time. This is dust burning off that has been collected in storage at the manufacturer. This faint smell will eventually go away after the few first uses.

- 1. Unpack the warmer base and gravy boat from the box.
- 2. Remove any unwanted packaging materials such as cardboard, plastic or styrofoam.
- 3. Wipe clean all the parts with a soft damp cloth or sponge. Rinse and dry thoroughly. DO NOT IMMERSE THE WARMER BASE IN WATER OR ANY OTHER LIQUID.

DO NOT USE ANY ABRASIVE MATERIALS TO CLEAN THE SURFACE

DO NOT IMMERSE THE WARMER BASE INTO WATER AT ANY TIME

Instructions



#### THIS APPLIANCE CAN GET HOT DURING USE. PLEASE USE CAUTION!

#### HOW TO USE THE ELECTRIC GRAVY BOAT WARMER

- 1. Always set your warmer on a level and stable heat resistant surface.
- 2. Plug the detachable power cord into the back of the warmer and then into a power outlet.
- 3. The ON indicator light will light up and the warmer will begin to warm.
- 4. Pour the heated gravy, syrup, or sauce in the gravy boat and place it on the warmer surface.
- 5. The warmer surface will help to keep the gravy or sauce maintain a warm serving temperature.
- 6. Allow the gravy boat to sit on the warmer at least 5 minutes to let it attain a warm serving temperature.
- 7. You may unplug the power cord from the outlet, then remove the detachable plug from the back of the warming base when you are ready to serve. The warming base will retain heat for approximately 20 minutes after being unplugged.
- 8. Use oven mitts to transfer the warming base and gravy boat to the serving area if necessary.

#### USE THE WARMING BASE ONLY WITH THE GRAVY BOAT PROVIDED.

#### DO'S AND DON'TS FOR THE GRAVY BOAT WARMER

- Gravy, syrup, or sauces should be not or warm when poured into the gravy boat. It is not designed to heat cold gravy, syrup, or sauces.
- DO NOT use any other container with the warming base. Use the ceramic gravy boat provided only.
- The detachable power cord can be removed when serving at the table. The warming base will stay warm for up to 20 minutes after it is unplugged.

## Other Useful Information



#### SERVICE CENTER

If you have any questions in regards to the operation of this Gravy Boat Warmer or are in need of a spare part, please contact our service center at:

Wachsmuth & Krogmann, Inc.

Tel: 1-888-367-7373

Business Hours: Mon-Fri 10:00am - 5:00pm EST

Email: customer-service@wk-usa.com

#### TECHNICAL INFORMATION

Model Number: CCW-008-1 Rating Voltage: 120V, 60Hz Nominal Power: 24 Watt

#### **MAINTENANCE**

- 1. When performing any cleaning be sure to unplug from power outlet first, and allow the gravy boat and warmer to cool completely.
- 2. DO NOT immerse warmer base or power cord in water.
- 3. Use a soft cloth moistened with a mild soap solution to clean the warmer base.
- 4. Wash the gravy boat with warm soapy water and a soft cloth or sponge. Rinse and dry completely.
- Do not use any abrasive cleaners or scouring pads when cleaning the gravy boat or warming base.

#### **STORING**

- Allow the gravy boat and warming base to cool completely before storing.
- Store the Gravy Boat Warmer in a dry location in the original box if possible.
- Do not place any heavy items on top of Gravy Boat Warmer during storage as this may result in possible damage.
- Store the cord in a clean, dry location away from metal objects. Always check the plug before use to assure metal items have not become attached.

#### ENVIRONMENTAL PROTECTION

If the Gravy Boat Warmer should no longer work at all, please make sure that it is disposed of in an environmentally friendly way.

# KITCHEN Living, electric gravy boat warmer

Your details:			
Name			<u>~</u>
Address			
	E mail		71
Date of purchase** *We recommend you keep the receipt wi			
Location of purchase			
Description of malfunction:			

If you have a malfunction please contact our
Customer Service department and send this
completed warranty card with the receipt to:
Wachsmuth & Krogmann, Inc.
621 IL Route 83
Suite 202
Bensenville, IL 60106
United States
customer-service@wk-usa.com

Phone lines available Monday thru Friday, 10am - 5pm EST.

